



05-16-08

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**TRANSMITTAL LETTER  
(General - Patent Pending)**

Docket No.  
791-P-1-USA

In Re Application Of: Andrew S. Holmes; Kevin D. Knoop

Application No.	Filing Date	Examiner	Customer No.	Group Art Unit	Confirmation No.
10/820,917	April 8, 2004	Gerald Gauthier	71850	2614	8767

Title: **SYSTEM FOR REQUESTING SERVICE OF A MACHINE**

COMMISSIONER FOR PATENTS:

Transmitted herewith is:

**REQUEST FOR RECONSIDERATION**

in the above identified application.

- ☒ No additional fee is required.
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Signature

Dated: May 14, 2008

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Andrew S. Holmes; Kevin D. Knoop

Application No: 10/820,917

Filed: April 8, 2004

Title: SYSTEM FOR REQUESTING  
SERVICE OF A MACHINE

Examiner: Gerald Gauthier

Art Unit: 2614

Confirmation No. 8767

REQUEST FOR RECONSIDERATION

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

As a response to the Office Action of February 15, 2008, Applicant responds as follows.